

PREVENTION MEASURES AGAINST THE SPREAD OF COVID-19

Montserrat, as a whole, has been working on the reopening of its premises and facilities during the last months, in accordance with the health authorities' guidelines in order to observe prevention measures against COVID-19 and ensure a safe visit.

These measures include:

- Reinforcing cleaning and disinfection programmes on indoor and outdoor areas of the sanctuary.
- Limiting numbers on public transportation (*Cremallera* rack railway and *Aeri* cable car) and parking spaces.
- Limiting numbers in the Basilica, Throne of the Virgin and various spaces in the premises.
- Protection measures for our staff.
- Signposting the various areas with safety guidelines for visitors, including the capacity for each place.
- Signposting entrances and exits to ensure our visitors can keep physical distances
- Signposting 2 metre (6 ft) distances in places that may get easily crowded
- Face masks are compulsory in public transportation, Basilica and both indoor and outdoor spaces for public use

Visitors are also asked to observe the following measures:

- Keep a 2 metre (6 feet) distance from staff and other visitors
- Group guided tours will be held by means of radio guides, while keeping 2 metre distance
- Enhance hand hygiene. Hand sanitisers are available on entry to various areas
- Follow the staff's guidelines and be aware that there may be a queue to access certain areas
- We strongly recommend to book your free-entry visit in advance, to ensure a safe, peaceful, high quality visit.